

## Service Delivery Plan for [name of service] 2021-2023 Head of Service: [name of HoS]

## List of activities

No. Description	BP link
1 [What is to be undertaken]	Choose an
	item.
2	Choose an
	item.
3	Choose an
	item.
4	Choose an
	item.
5	Choose an
	item.
6	Choose an
	item.
7	Choose an
	item.
8	Choose an
	item.



## Activity 1 [Description]

Impact	[The intended impact of the activity]							
BP Mission		Primary link (just one)	BP other links	BP Mission		Primary link (just one)	BP other links	
Best start in life				The right housing				
Stay Active				The right skills				
Safe				Well-connected Communities				
Live well together				Responsibility for the Environment				
Involved in decisions				Carbon neutral (net zero)				
Owned by		Expected s	start date	Target completion date				
Required council resources	• [Finance, Capital, HR, Procurement pipeline, Information management, Digital, Assets]			Governance milestones and decision gates	[Boards, partnerships, or democratic decisions required to progress the activity]			
Partnership	[Other service areas or other organisations that will need to contribute to make this a success]			Council Impact	• [Impact on other service areas in the council of the activity. Including where investment in this activity would result in savings elsewhere in the council and vice versa]			
Measure of progress or success	• [How can the leadership know this is being or is likely to be achieved?]			Risks	• [What might happen to disrupt the delivery or the impact of this activity]			



## Activity 2 [Description]

Impact	[The intended impact of the activity]							
BP Mission		Primary link (just one)	BP other links	BP Mission		Primary link (just one)	BP other links	
Best start in life				The right housing				
Stay Active				The right skills				
Safe				Well-connected Communities				
Live well together				Responsibility for the Environment				
Involved in decisions				Carbon neutral (net zero)				
Owned by		Expected s	start date	Target completion date				
Required council resources		[Finance, Capital, HR, Procurement pipeline, Information management, Digital, Assets]			[Boards, partnerships, or democratic decisions required to progress the activity]			
Partnership	[Other service areas or other organisations that will need to contribute to make this a success]			Council Impact	• [Impact on other service areas in the council of the activity. Including where investment in this activity would result in savings elsewhere in the council and vice versa]			
Measure of progress or success	• [How can the leadership know this is being or is likely to be achieved?]			Risks	• [What might happen to disrupt the delivery or the impact of this activity]			